

# Online Payments, Electronic Billing and Invoicing Portal



## Leverage the Internet to allow customer on-line payments and inquiries

In today's global economy, providing world-class customer service is a major competitive advantage. Customers want vendors to understand their needs and deliver solutions that streamline the supply chain and reduce costs. The quote-to-cash business process involves multiple touch points between customers and vendors including: customer orders, credit lines, shipments, invoices and payments. Today, these relationships are managed through a variety of manual interactions. How many phone calls take place to verify information, confirm deliveries, make payments and resolve disputes?

Cforia Software's Online Payments & eBilling Portal delivers a secure, real-time means for your customers to manage their account via the Internet 24/7. Now your customers can collaborate with you and streamline all A/R activities. All A/R related information is presented in one, easy to use interface, enabling the customers to serve themselves by reviewing, disputing and reconciling their invoices. As a result, your customer service is improved as your departmental overhead is reduced and productivity is increased.

<http://www.cforia.com/online-payments-and-ebilling-portal/>

## Enhance Customer Satisfaction and Reduce Costs

- Pay invoices on-line via credit and/or bank debits
- Invoice and Statement Viewing and Reprinting
- Customer download statements into Excel
- View status of orders and shipments
- Supports multiple brands
- Net out Customer Credits against Bills to Zero Out Balance Due
- Leverage existing Corporate Merchant Bank Accounts to avoid per transaction fee
- Initiate Disputes
- Real-Time integration with Credit, Collections & Deductions Workbench

*"Cforia's Online Payments Electronic Billing and Invoicing Portal has enabled NAPA to provide world class customer service. Our customers now have a vehicle to manage all aspects of their account real-time via the web."*

*- Matt Koetzle, Director A/R Services  
NAPA Auto Parts*

Invoice & Bill Reprinting

Proof-of-Delivery & Status

Electronic Payments

Deductions Collaboration

Supports Your Branding

Document Imaging Retrieval

Real-Time Data Integration

## Business Benefits:

- Reduce Departmental Overhead
- Improve Customer Service
- Streamline Payment Processing
- Increase Productivity
- Decrease DSO
- Improve Cash Application Accuracy and Productivity

## About Cforia Software:

Cforia Software was founded in 2001 by technology veterans with extensive experience in ERP applications like SAP, Oracle, PeopleSoft and JD Edwards.

Today, Cforia is a global company that provides industry leading Order to Cash Automation that is used by large corporations to manage over \$186 Billion in yearly A/R. Some of our largest customers include Textron, Thermo Fisher Scientific, Citizen Watch and NAPA Auto Parts. Cforia's rapid growth is driven by superior technology that includes real-time data integration across disparate ERP systems, order hold management, separate clean and dirty receivables tracking, plus handles multi-currency, multi-languages and multi-business units.

## Our Data Integration Connectors provide faster implementation with greater functionality.

Cforia Data Integration Connectors facilitate rapid real-time integration with your corporation's existing ERP systems, Document Imaging, third party credit data, email and facsimile servers. Our pre-packaged real-time connectors keep Cforia's Order to Cash Database continuously up to date to assure efficient functionality throughout our product suite. Pre-packaged connectors greatly shorten project timing and risk by avoiding custom data integration.

## Save time and expense by avoiding custom programming.

Cforia's Order to Cash Software is designed to allow users to create automated dunning and collection letters, change collection logic and create reports themselves. Finance department professionals have total control through setting changes and drag and drop wizards that perform complex tasks such as creating letters with data merges and reporting without programming.

For example, your department can now create a custom collection letter in minutes and send it to thousands of selected recipients automatically. Without having to wait for over burdened IT programmers or outside consultants.

## Cforia Order to Cash Automation Platform:

Cforia Software has the most comprehensive credit, collections and deductions software in today's market. It is the only complete receivable automation system and offers a variety of solutions to better manage your company's credit, collections and deductions.

At the heart of this solution, is our software's capability to integrate with other accounting software and collection tools in real-time.

The implementation of Cforia's Real-Time Database allows for efficient, updated functionality in all areas of the product suite: Order to Cash Workbench, Online Payments & eBilling Portal and Cash Application Automation.

### Related Links:

<http://www.cforia.com/order-to-cash-software/>

<http://www.cforia.com/online-payments-and-ebilling-portal/>

<http://www.cforia.com/lockbox-cash-application-automation-and-management/>

